

**CONSUMER GRIEVANCES REDRESSALFORUM**  
**SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED,**  
**TIRUPATI**

**This the 06<sup>th</sup> day of March'2024**

**C.G.No.82/2023-24/Nellore Circle**

**CHAIRPERSON**            **Sri. V. Srinivasa Anjaneya Murthy**  
   **Former Principal District Judge**

**Members Present**

<b>Sri. K. Ramamohan Rao</b>	<b>Member (Finance)</b>
<b>Sri. S.L. Anjani Kumar</b>	<b>Member (Technical)</b>
<b>Smt. G. Eswaramma</b>	<b>Member (Independent)</b>

***Between***

Smt. A.Sulochana, D.No.1-24-559,  
Moolapeta, Old Judge Bungalow, Nellore.

Complainant

***AND***

1. Dy. Executive Engineer/O/Rajendra Nagar
2. Executive Engineer/O/Nellore Town

Respondents

This complaint came up for final hearing before this Forum through video conferencing on 05.03.2024 in the presence of the complainant and respondents and having considered the material placed by both the parties, this Forum passed the following:

**ORDER**

- 01.** The complainant filed the complaint stating that the respondents erected HT line across her house and she requested them for shifting of the same but in vain.
- 02.** The said complaint was registered as C.G.No.82/2023-24 and notices were issued to the respondents calling for their response. The



respondents submitted their response stating that the complainant did not file any application for shifting of the line.

03. Heard both the parties through video conferencing.
04. During the course of enquiry, the respondents stated that subsequent to the complaint, the complainant filed application on which they prepared the estimations for Rs.8,03,832/- for shifting of the line and informed the complainant that they would execute the work on payment of the estimated cost by her but so far she has not paid the estimated cost. The complainant while admitting serving of demand notice of the estimated cost, she has stated that she is not willing to pay the estimated cost since it is abnormal. Since the complainant did not pay the estimated cost, the respondents cannot be directed for shifting of the line. However, if in future the complainant pay the estimated cost, the respondents shall execute the work. Accordingly, the complaint is closed. No order as to costs.
05. The complainant is informed that if she is aggrieved by the order of the Forum, she may approach the Vidyut Ombudsman, 3<sup>rd</sup> Floor, Plot. No.38, Adjacent to Kesineni Admin Office, Sriramachandra Nagar, Mahanadu Road, Vijayawada-08 in terms of Clause.13 of Regulation.No.3 of 2016 of Hon'ble APERC within 30 days from the



date of receipt of this order and the prescribed format is available in the website vidyutombudsman.ap.gov.in.

Typed to dictation by the computer operator-2 corrected and pronounced in the open Forum on this 06<sup>th</sup> day of March'2024.

*Vijay 06/03/24*

**CHAIRPERSON**

*K. Ramachandra Rao*  
Member (Finance)  
*06/03/2024*

*M. Srinivasulu Reddy*  
Member (Technical)

*G. Eswararaman*  
Member (Independent) *6/3/2024*

**Documents marked**

**For the complainant: Nil**

**For the respondents: Nil**

**Copy to the**

**Complainant and All the Respondents**

**Copy Submitted to**

**The Chairman & Managing Director/Corporate Office/APSPDCL/ Tirupati.**

**The Vidyut Ombudsman, 3<sup>rd</sup> Floor, Plot No.38, Sriramachandra Nagar, Vijayawada-08.**

**The Secretary/Hon'ble APERC/Hyderabad-04.**

**The Stock file.**

*Vijay*